

Introduction Toyota recommends the use of a clamping band (P/N 69749-32020) to reduce free-play at the bell crank pivot.

Affected Vehicles • 1996 and 1997 RAV4, 4 Door models.

**Warranty
Information**

OPCODE	DESCRIPTION	TIME	OPN	T1	T2
BD7016	Door lock knob operation (both sides)	0.5	69749-32020	62	57

Applicable Warranty:

This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.

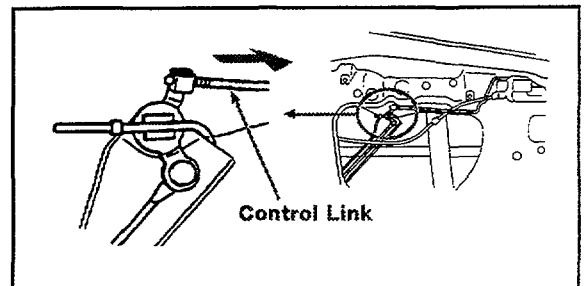
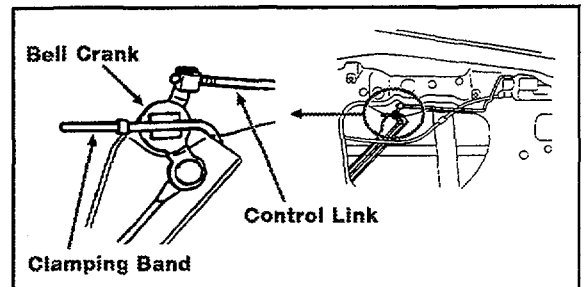
**Field-Fix
Procedures**

1. Remove interior door trim panel.

NOTE:

Refer to RAV4 Repair Manual (Page BO10-12) for interior door panel removal/installation.

2. Install clamping band (P/N 69749-32020) around bell crank pivot, and position it above the clip on the inside of the inner panel.
3. Insert the clamping band through the clip channel located outside the inner panel and pull the clamp end to tighten.
4. Secure clamping band tightly to reduce free-play at the bell crank pivot.
5. Adjust Control Link by increasing length by 1 - 2 mm (0.04 - 0.08 in.)
6. Confirm proper door lock knob/lock subassembly operation, and adjust as necessary.
7. Reinstall interior door trim panel.
8. Confirm proper door lock knob operation, and adjust as necessary.


NOTE:

The recommended clamping band is 5 - 6 in. long. In addition, the lock knob button operation will have a more positive feel with the clamping band installed and tightened properly.